



Stop processing Russia and Belarus transactions

We have made the decision to stop processing payments to or from Russian Federation or Belarus. Any payments processed through HSBC involving Russian Federation or Belarus may be held for further review, and may in our sole and absolute discretion, be rejected and the funds returned. If you plan to make or receive payments to or from Russian Federation or Belarus, please make alternative arrangements.

For any enquiries, please contact customer service hotline at (853) 8599 2888 from Monday to Sunday at 9am - 11pm.

The Hongkong and Shanghai Banking Corporation Limited, Macau Branch

停止處理來往俄羅斯聯邦或白俄羅斯的支付交易

本行已決定停止處理來往俄羅斯聯邦或白俄羅斯的支付交易。透過滙豐處理涉及俄羅斯聯邦或白俄羅斯的任何支付交易，可能需時審查，我們亦有全權拒絕相關交易並退回資金。如您日後有任何來往俄羅斯聯邦或白俄羅斯支付交易的計劃，請另作安排。

如有任何查詢，請致電客戶服務熱線 (853) 8599 2888，服務時間為星期一至日早上 9 時至晚上 11 時。

香港上海滙豐銀行有限公司 (澳門分行)